

MMV EXPRESS

MINI-NEWSLETTER – MAY 21, 2021

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MMV Express, Inc.
Contract Service Provider

Safety- observe all traffic laws, drive in a safe manner, and on the highway stay in the right lane and under 70 MPH.

Accuracy – the right pack to the right address – all pickups within windows

Efficiency – organize your truck! Setup route to minimize travel distance and average 20 stops per hour or more

Important Phone Numbers

CPC 855-850-9191
FedEx Terminal 321-639-9048



MEMORIAL DAY MMV PARTY

Hopefully every knows we have a company party planned for Monday May 31, 2021 at the Rotary Park at Suntree located at 6495 US-1 Rockledge. The festivities began at 11:00 AM and run until 3:30 PM. We have two pavillions reserved that are connected. We will have hot dogs and hamburgers plus who knows what else. We will have a pontoon boat and tube available for some safe water fun for all ages. We ask that you not bring acohol to the company function. If you could let Tasha know if you are coming and the size of your party obviously your family and any childern are invited. We would like everyone to bring a side, desert or soda. If you could see Tasha to sign up for what you are planning on bringing we would appreciate it! Sides and deserts can be either home made or store bought.

If your childern want to go on the boat and want to tube we either need to know their size for a life jacket or let us know if you are bringing your own life jacket. We will be also be providing 2 single person kayaks for your use. If you would like to bring some additional water toys or kayaks of your own please feel free to do so.

We've talked about doing this for 3 years. Finally, the event has arrived! Look forward to seeing everyone there and meeting your families.

LOAD QUALITY

Those of you luck enough to have your trucks loaded need to undertand that its not a perfect system. FedEx tries their best to load packages to the proper location and with the vision sticker visible. However, there are some loaders that don't care and don't try their best. We can't do anything but say thank you! On those bad load days you just have to be very diligent in checking every package and ensuring its in the correct location. During those trying days, just

be happy that your not picking the package off of the floor, putting it on the back of the truck and then loading it on a shelf! Oh, if your on an overflow route outside, you understand. Just keep it in perspective and don't snipe at FedEx. Complain to a manager or me but don't engage package handlers or loaders about load quality please!

TRUCK SPEED CONTROLLING SOFTWARE

Gas prices are rising fast! Our fuel bill is up 25% in a short months' time. I've been looking into speed controlling software for the truck fleet. The software can reduce the idle speed to save fuel and it can control top speed. It can also control acceleration. We will be trying the software in about 6 trucks to see how it operates. We will initially control idle

and top speed. If you have a hard acceleration problem with a particular driver, we may use that functionality. Given the fact the fuel prices are only going to rise, coupled with the fact that drivers don't seem to be able to control their speed and stay at 70MPH is forcing us to take next steps. The software availability is determined by the make and model of the truck. It does not work on freightliners so it will focus on all of the others and the freightliners will receive a speed governor device. We will keep you posted on the test results. Hopefully, this will reduce fuel consumption as prices keep rising.

PROFESSIONAL CONDUCT

Since we operate as a contractor in FedEx's terminal, all MMV employees must conduct themselves in a professional manner at all times when interacting with FedEx personal. This means no swearing, yelling, etc. Again, I would keep conversations to a minimum and do not complain to them about the sort, packages or load quality. I am very frustrated with the load quality, lack of van scans and other poor quality job that FedEx does for us. However, the more I complain the worse things get. I am searching for answers...I'll let you know when I figure it out. But, for now silence with complaining or interacting with FedEx staff...I know its hard just tell yourself there trying their best, which apparently isn't very good.

TRUCK MAINTENANCE AND CLEANLINESS

We have a relatively young fleet of trucks that we are constantly adding new trucks to making them newer...we hope. Unfortunately, not everyone is taking care of the vehicle! When you log into the GroundCloud each day, it asks you if you performed a pre-trip inspection? Have you? Do you check the oil and water and walk around and look at the tires? We need more than our BCs performing fluid checks. I know everyone is busy but these vehicles are your ticket to a job...they are also very expensive and very costly to repair. So we need to be sure that we're performing the basics, check fluids and tires. We recently towed a truck that again had a blown tire because the driver brought the truck back with low air and a leak. It cost a new tire and \$150 for tow. The price of checking air in the tire or stopping to fill the tire is much lower plus filling a tire takes less time than waiting an hour for tow truck. Please, respect your vehicle! Try to keep it clear of garbage and make it a happy place where you work everyday. We will all be happier if you take the steps to check fluids, tires and keep your truck clean!

TRUCKS

Next week the new P1000s will begin arriving. Jillian is getting one next week and the other the following week. This will bring us up to 36 trucks. I plan on selling the two 401.... Number P1000s soon and replacing them with 2 new p1200s. I continue to try and sell trucks but everyone wants big trucks not p600s, so I keep trying!